



## ATTN: MOPAR TIREWOKS CARLINE SERVICES TEAM CLAIM FORM

DEALER CODE \_\_\_\_\_ DEALER NAME \_\_\_\_\_  
 CONTACT NAME \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_  
 RO DATE \_\_\_\_\_ RO NUMBER \_\_\_\_\_  
 COMPETITOR NAME \_\_\_\_\_ COMPETITOR ADDRESS \_\_\_\_\_  
 BRAND \_\_\_\_\_ MODEL \_\_\_\_\_  
 SIZE \_\_\_\_\_ LOAD & SPEED RATING \_\_\_\_\_

Competitor pre-tax price per tire*	A	\$150
Road hazard coverage per tire <i>If not included in quote, use 10% of competitor tire price.</i>	B	\$15
Total competitor price per tire	C A+B	\$165
Dealer actual sales price or Mopar TireWorks suggested retail price, before tax <i>Whichever is lower.</i>	D	\$175
Difference	E D - C	\$10
Number of tires sold	F	4
Total customer discount	E x F	\$40

EXAMPLE

## INSTRUCTIONS

1. Complete claim form. You must complete all fields to be considered for reimbursement.

2. Fax this claim form and the following documents to 216-881-7030 or email to [sales@mopartireworks.com](mailto:sales@mopartireworks.com):

- A legible copy of the customer pay repair order showing the purchase date, amount paid for the tires, and the part number.
- A copy of the customer invoice of the amount refunded to the customer if the price match occurred after the original sale.
- A legible copy of the eligible competitive quote including name of competitor, date, price of tires, and tire brand, model, size, load rating, and speed rating.

If you have any questions, contact Mopar TireWorks Headquarters at 888.31.MOPAR (888.316.6727).

\*Do not include sales tax.

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## GUIDELINES

### ELIGIBLE TIRES

OEM or OEA tires purchased through Mopar TireWorks that meet the specifications of the vehicle in accordance with the owner's manual. Competitor quote must include a tire that is available through the Mopar TireWorks program including tire brand, model, size, load rating, and speed rating. Mopar Price Match Guarantee does not include labor for mounting and balancing, wheel weights, or any other charges.

### ELIGIBLE CUSTOMERS

Customers must reside in the United States.

### ELIGIBLE COMPETITORS

Local competitors must be a place of business that sells and installs tires within 25 miles of your Mopar dealership and must stock the tire being quoted. Internet quotes are only valid for competitors with a physical retail location within 25 miles of your dealership. Warehouse clubs do not qualify as retail locations. All quotes must include comparable road hazard coverage (coverage offered by the competitor that is similar to the coverage offered through the Mopar TireWorks program). Only printed quotes are accepted.

### ELIGIBLE QUOTES

Price match limited to comparable quotes located and presented to dealer by customer. Price quotes located with Mopar dealer assistance are not eligible for reimbursement.

### CLAIM CONFIRMATION/AUDIT

Mopar TireWorks reserves the right to request additional documentation and/or contact the retail customer to determine compliance with Program Guidelines and/or confirm claim eligibility. Mopar TireWorks also reserves the right to audit, at its discretion, approved claims to confirm compliance with Program Guidelines and/or confirm claim eligibility. After review and examination, if a claim or portion of a claim cannot be substantiated or is not in compliance with Program Guidelines, Mopar TireWorks reserves the right to debit the dealership.

### PROGRAM DESCRIPTION

Dealers who match an Eligible Competitor's lower price on eligible tires can receive a credit for the difference between the competitor's matched price and the Mopar TireWorks suggested list price or actual sales price (whichever is lowest).

The following conditions are eligible for price match reimbursement;

1. Price matched after the purchase: within 30 days of purchasing a tire from a Mopar dealer, a customer presents a quote from an Eligible Competitor with a lower price.

2. Price matched prior to the purchase: a customer presents an Eligible Competitor quote dated no more than 30 days from the actual purchase of an Eligible Tire.
3. An Eligible Competitor's price must be substantiated by a price quote showing quote date, tire description, and offered price. Freight charges must be included in all Internet quotes. Internal repair orders are excluded from this program.

If a customer presents a quote that does not include road hazard, add 10% per tire for the price match calculation.

### EXCLUSIONS

Retailers cannot price match the following: bonus, bundled, free, or special offers; coupons, local retailer rebates, or promotions; clearance or closeout prices; used tires; labor or other charges; typographical errors; competitors prices that result from a price match; quotes from other automotive dealerships; quotes located with Mopar dealer assistance.

### TO RECEIVE CREDIT

1. Complete claim form.
2. Fax claim form and the following documents to 216-881-7030 or email to [sales@mopartireworks.com](mailto:sales@mopartireworks.com)
  - a. A legible copy of the customer pay repair order showing the purchase date, amount paid for the tires, and the part number.
  - b. A copy of the customer invoice of the amount refunded to the customer if the price match occurred after the original sale.
  - c. A legible copy of the eligible competitive quote including name of competitor, date, price of tires, tire brand, model, size, load rating and speed rating.

For assistance on filing a claim, please contact Mopar TireWorks Headquarters at 888.31.MOPAR (888.316.6727).

Dealers that file valid claims will receive a credit via mailed check within 60–90 days once submitted. Dealer Tire is the seller, not the manufacturer, of all products offered to dealers through Mopar TireWorks. Mopar is not the seller or warrantor, nor does it recommend or endorse any products other than those identified as OEM. Mopar simply assists Dealer Tire and dealers in the administration of the program. Mopar TireWorks reserves the right to discontinue the program without notice.